



Report of: The Area Leader

Report to: Outer East Community Committee (Cross Gates & Whinmoor,

Garforth & Swillington, Kippax & Methley, Temple Newsam)

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OUTER EAST COMMUNITY COMMITTEE - UPDATE REPORT

1 Purpose of report

1.1 To bring to Members' attention an update report on work based on priorities identified by the Community Committee that are not covered elsewhere on this agenda. It also provides opportunities for further questions or to request a more detailed report on a particular issue.

2 Main issues – update by themes

Update on Children and Families – Cllr Helen Hayden

2.1 The first meeting of this municipal year took place on 19 September 2018. The following meetings will take place on 28 November 2018 and 13 February 2019.

This year's Youth Summit took place in half term holiday on 30 October 2018 at Swarcliffe Community Centre - 55 children attended.

Children and Families have supplied a separate Youth Work Review report for this meeting.

Update on Employment, Skills and Welfare – Cllr Pauleen Grahame

2.2 The Springs – Thorpe Park

Four new retailers have been announced - JD sports, The Card Factory, Mountain Warehouse and Fat Face, and are anticipated to open in the new year. Leeds City Council Employment and Skills hope to engage with them in order to promote any vacancies.

Nine Information sessions that were held in September and 98 people attended. 65% were from the identified target wards.

More Information can be found in Appendix 1.

Updates on Health, Wellbeing and Adult Social Care - Cllr Keith Wakefield

2.3 Seasonal Flu

It is that time of year again when seasonal influenza is here and time to promote the uptake of the best protection – the vaccine.

The link below is for the Council's public facing webpage that has a wealth of information on the why, who and how. Leaflets and posters are available to promote uptake of the vaccine and these can be viewed and downloaded via the webpage.

Leaflets and resources are also available from the Public Health Resource Centre: www.leeds.gov.uk\flu

2.4 Winter Friends

Following on from work carried out last year and a briefing has now been made available to support more people to become Winter Friends. Being a Winter Friend means you are equipped with knowledge, resources and signposting information to support a vulnerable person during Winter. There are nine evidence based, high-impact interventions that can support vulnerable people during Winter and these are covered in the Winter Friends e-briefing. You can now access the Winter Friends e-briefing on the Public Health Resource Centre Website by clicking on Winter Friends e-briefing 18/19

Update on Environment and Community Safety - Cllr Mary Harland

2.5 Environment

The first environment sub group meeting of this municipal year took place on 6 November 2018. The next meetings will take place on 5 February 2019 and 13 February 2019.

2.6 Cross Gates & Whinmoor and Temple Newsam Wards

The Cleaner Neighbourhood Team continue to work strongly as a team ensuring that the streets of Cross Gates & Whinmoor and Temple Newsam Wards are kept clear of waste, litter and fly tipping.

They are now into the de-leafing season where vehicles will be deployed to the necessary hot spot areas working alongside the street sweeping schedule. The team have worked jointly with the Police, Housing and Enforcement clearing bonfires in the run up to bonfire night, during and after the 5th November.

There has been two clean up days on the Halton Moor estate where the team have worked together with Housing to clear bulky waste and sweep the streets ensuring they are free from litter and waste.

They have also assisted the Yorkshire Dales River Trust and volunteers in their Cock Beck clean up day, providing them with litter pickers, waste bags and ensuring all the waste is collected.

Some of the team worked on the evening of the Austhorpe Road Christmas lights switch on event on Friday 9 November where they were responsible for

emptying the bins and keeping the area clear of litter and waste before, during and after the event.

The following tables highlight the numbers of service requests and enforcement actions across the four wards.

| Service Requests - 01/07/18 to 06/11/18 | Cross Gates & Whinmoor | Temple Newsam |
|---|---------------------------|------------------|
| Fly tipping removal | 230 | 308 |
| Overgrown vegetation | 15 | 15 |
| Housing communal area clean up | 11 | 6 |
| Waste in garden | 9 | 14 |
| Fly tipping enforcement | 5 | 5 |
| Void garden clearance | 3 | 34 |
| Housing issue | 3 | 2 |
| Street swept | 3 | 5 |
| Abandoned vehicle | 1 | 6 |
| Total | 280 | 395 |

Enforcement Action

| Notice type and issue | Cross Gates & Whinmoor | Temple Newsam |
|--|------------------------|------------------|
| Community Protection Notice | | |
| Commercial waste | 1 | 0 |
| Waste in garden | 1 | 2 |
| Env Protection Act 1990 s46 | | |
| Domestic waste issue | 8 | 6 |
| Environmental Act 1995, Section 108 | | |
| Commercial waste | 1 | 1 |
| Environmental Protection Act 1990 S34(5) | | |
| Commercial waste | 1 | 1 |
| Highways Act 1980 s149 | | |
| Dangerous wall | 1 | 0 |
| Highways Act 1980 s154 | | |
| Overgrown veg | 2 | 2 |
| ASBA 2003 S132 S224 S1 | | |
| Illegal advertising | 0 | 2 |
| Litter - EPA 1990 s88 | | |
| Litter problems | 0 | 1 |
| Total | 15 | 15 |

Enforcement Actions Garforth Kippax & Methley Swillington Env Protection Act 1990 s80 Waste in Abat Not Gardens 1 1 Waste in Community Protection Notice Gardens 1 1 ASB 2014 S52 Uniform Waste in Generated Gardens 1 1 Litter EPA 1990 s34a Problems 1 1

2.8 Garforth and Swillington Ward

2.7

The cleaner neighbourhood team have successfully used CCTV to capture fly tipping within the wards, this has been especially successful in problem areas such as Pontefract Lane.

The team have been helping the various In Bloom groups keep on top of their routes by litter picking removing waste and sweeping the routes.

They have attended a lot of leaf fall in the area and are continuing these works.

The team have been cutting and clearing many void properties so that tenants can move in and have a manageable garden to attend to, some had years of overgrowth. The team have done very well with the void work as this has recently been brought into the teams and a lot of training was needed. Now they have the training and as they gain experience, they are able to achieve more within a void garden and work better as a team.

They are aiming over the coming months to get into more ginnels and tidy these ready for the new vegetation growing when the weather gets better. By attending to these over the next few months it should help with maintenance in the future.

The team are helping out with the light switch on and will be ready to tidy the area after the event.

Since the last update the team have had two successful prosecutions that went to court. Fines of over £1,200 have also been issued.

2.9 Bin Collections - Christmas



Update on Housing

2.10 Voids Levels (empty properties)

Demand in all areas remains high. To be rehoused in band A in a 2 bed property it can take the following timescales; Cross Gates and Whinmoor ward an average of 62 weeks, Temple Newsam Ward an average 39 weeks, Garforth and Swillington ward an average of 63 weeks and Kippax and Methley ward an average of 65 weeks.

Sheltered complexes such as Cross Hills Court in Kippax and Sherburn Court and Naburn Court in Whinmoor have proved difficult to let. Certain property types, in particular complexes and bedsit are hard to let due to lack of demand for this type of accommodation. For Cross Hills Court and Naburn Court it is mainly due to style of the blocks. In the case of Cross Hills Court it is due to the number of bedsits for which there is little or no demand.

There are a high proportion of adapted and sheltered properties in this area which take time to allocate due to matching needs of customers with properties. In Halton Moor, Osmondthorpe in particular there have been concerns with property condition and disrepair, which affects void levels.

Since April 2018 the number of properties allocated is as follows:

Swarcliffe/Whinmoor: 84

Halton Moor/Osmondthorpe: 52

Kippax/Garforth: 87

Total: 223

Income Collection

Rent collection continues to be a high priority and currently Kippax is and all staff are working hard to become best performers across the City. Cases are being processed to Court if required at the earliest opportunity to try and reduce the impact of high arrears. Kippax has the highest number of direct debit cases.

Universal Credit cases are coming through at a steady pace with Kippax 3, Halton Moor/Osmondthorpe 24 and Swarcliffe 20. All cases are being contacted immediately by the Enhanced Income Team and given guidance and advice on what is expected of the customer and applying for alternative payment arrangements where required.

Environmental Actions undertaken by Housing Leeds Environment Quarter 3 2018/19 Swarcliffe, Halton Moor and Kippax

Estate Walkabouts are scheduled to take place in the New Year.

Housing Leeds have also undertaken appraisals of some garage sites in the Pleasance and Mount Pleasant Gardens in Kippax.

Community Payback have made significant improvements to the environmental appearance of Brayton Green bungalows in Swarcliffe.

Update on South East Debt Forum

2.11 The annual Leeds Joint Debt Forum meeting took place on the 27 September 2018, at St Georges Centre, Middleton. It was well attended with a range of organisations represented from across the city, including outer east Leeds. The main focus of the event was Universal Credit and attendees were given the opportunity to participate in workshops to discuss the implications for the residents of Leeds.

Feedback from the event is currently being looked at to form the focus of work going forward and will be circulated once available.

Update on Leeds Anti-Social Behaviour Team

2.12 Since September 2018 thirteen new cases were opened in outer east.

Cross Gates and Whinmoor

- 1 x nuisance vehicles
- 1 x drug/substance misuse/dealing
- 1 x verbal abuse
- 1 x misuse of public space
- 1 x rowdy behaviour
- 1 x youth nuisance
- 8 cases were closed

Currently 3 live cases in Garforth and Swillington

- 1 x hate crime: race
- 1 x misuse of public spaces
- 1 x noise
- 6 cases were closed

Currently 7 live cases in Kippax and Methley

- 1 x rowdy behaviour
- 3 x noise
- 2 x verbal abuse
- 1 x drug/substance misuse/dealing
- 4 cases closed

Currently 11 live cases in Temple Newsam

- 2 x verbal abuse
- 1 x nuisance vehicles
- 1 x threats/actual violence
- 2 x noise
- 1 x Criminality
- 2 x Rowdy Behaviour
- 1 x Vandalism / Damage to Property
- 1 x Hate Crime: Race
- 6 cases closed.

Cross Gates and Whinmoor ward:

- A problem hotspot was the Swarcliffe parade stores with youths causing a number of issues including dangerous use of fireworks. This has appeared to have ceased with no further issues being reported following good joint agency working with the police and other agencies to identify those involved and warning letters were sent as a result.
- A couple of cases are awaiting police results and dependent upon the outcome of this will depend on the action that will be taken.

Temple Newsam ward:

- Noise Action Awareness day was carried out in Halton Moor.
- Two case officers and the Police are looking to arrange a meeting to look at how to tackle youth nuisance. Youths are currently causing a lot of issues in the Halton Moor area, targeting a number of residents. A number of youths have now been identified so following meeting with police we will have a plan going forward on the best way to tackle these issues and ensure LASBT and the Police are working closely together.
- Numerous reports of vehicle nuisance have been received and are due to be watched on CCTV for evidence with the Offender Manager to try and identify some of those involved. Letter drops have been done and a big focus from the action has been identified around bikes however not many responses have been received.

Update on Youth Service

2.13 Cross Gates and Whinmoor ward

October half term – Young people having been consulted took part in trips and visits over the October half term period. Streetwork continued.

Youth Workers continue to address any issues around anti-social behaviour with young people, recently working with police to disperse a group of young people from local shops some of whom were carrying fireworks, the majority of the young people live in different wards. This now seems to be resolved and we continue to monitor, including touching base with shopkeepers.

Youth Workers are also working with young people around personal safety during the dark evenings and also reminding those to keep their phones charged, letting parents/carers know where they are.

Youth Matters

The Group are based in Swarcliffe Community Centre and engage in various programmes and projects including:

- Mental Health Awareness Week
- Attending Forums
- Make Your Mark
- Boxing & Fitness
- Poster Design for Make it Happen Event
- Youth Activity Consultations

Young people are undertaking a 20 module Senior Member Training Course to include

- 'What is the role of a Youth Worker'
- 'Role of a Senior Member'
- 'Child Protection & Safeguarding'
- 'Peer Mentoring'
- 'Budgeting'
- 'Voice & Influence'

Temple Newsam Ward

- Young people consulted took part in Trips and visits during the October Half term
- Youth Workers supporting the KICKS Programme based at Meadowfield Primary School, signposting young people to the programme, addressing any issues around ASB during the session.
- Youth Matters Group
- Make Your Mark
- Youth Activity consultations
- Online safety
- Attending the *Make it Happen* event

2.14 Garforth and Swillington / Kippax and Methley

- Youth Activity Funded trips out in October half term to Lightwater Valley for the Halloween scarefest, Xscape bowling and Cineworld were a great success. Each of the trips were full with 54 young people from across the wards attending the theme park trip.
- The decision making group "YPmyG" (young people my group) attended the "Make it Happen" event at Swarcliffe community centre. They also met with Kippax & Methley ward members in a Q&A session.
- The "Kippax Kicks" football session in partnership with the Leeds Utd Foundation commenced at Kippax Leisure Centre. The session is on a 3 month trial period (Sep-Dec 18) where a decision will be made if to continue based on attendance
- Kippax & Methley ward members visited the session in November. Young people from Micklefield have participated in the "take over day" by working

in Allerton Bywater youth club. They ran the session doing the tuck shop, signing young people in, challenging behaviour, running activities and clearing up at the end of the session.

3 Community engagement

3.1 Forums

Manston and Swarcliffe forum dates have been scheduled for:

- 19 July 2018
- 11 October 2018
- 24 January 2019
- 4 April 2019

Whinmoor forum dates have been scheduled for:

- 7 November 2018
- 17 January 2019
- 18 April 2019

Temple Newsam Communities Together: meetings to be arranged, but these will now be a combined meeting replacing the two separate meetings held in the ward.

3.2 Social Media

Highlights of the Outer East Community Committee Facebook activity from 29 Oct 18– 15 Nov 2018 is included in **Appendix 2**. It gives details of the top three most popular posts ('post clicks' to expand the text + 'reactions, comments or shares') during this period.

Two things to note:

- 'Reach' is the number of people the post was delivered to
- 'Engagement' is number of reactions, comments or shares. Engagement is a better marker for seeing if people are interested in the posts because they need to interact with it. eg a post might reach 1,000 people but if they all scroll past and don't read/expand it, the engagement level is zero.

Whilst still leading the way, the Outer East page currently has 2,205 followers, which is 226% more than the next most popular Community Committee page.

The Committee is encouraged to Like and Share relevant information from the page and promote the page when possible. The quick search is:

@LccOuterEast

Councillors are asked to Like the page and Like / Share relevant posts as appropriate.

3.3 Outer East Community Committee newsletter

The Communities Team produces a newsletter highlighting key aspects of activities after each Community Committee meeting. The team circulates the newsletter to contacts via social media and community hubs such as libraries. The latest newsletter is attached as **Appendix 3.**

4 Recommendations

4.1 Members are asked to note the content of the report and make comment as appropriate.

5 Background documents

5.1 There are no background documents associated with this paper.